

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 263

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	21
75-84:	8
85+:	2
Client Declined to Provide Information:	0
Total:	53

CLIENT GENDER

Male:	15
Female:	38
Client Declined to Provide Information:	0
Total:	53

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	40
Homebound:	0
Lives Alone:	29
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	42
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	45
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	53

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Provider Level Quarterly Report

Fiscal Year: 2016-2017

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PSA: 1

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County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707-407-4134

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	11	1	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	5	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	27	10	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

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County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707-407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="11"/>	<input type="text" value="24"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="78"/>	<input type="text" value="21"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/4/16	HSRC	Elder Law Clinic	Seniors	4	2
10/18/16	LSNC	Civil Clinic	Seniors	1	0.5
11/1/16	HSRC	Elder Law Clinic	Seniors	8	4
11/22/	LSNC	Bankruptcy	Seniors	1	0.5
12/6/16	HSRC	Elder Law Clinic	Seniors	4	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 530-842-1687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou, an

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530-646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 95

Total Cases Closed in Quarter: 103

Total Units of Service for Quarter (Unit=1 Hour): 530

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	44
75-84:	19
85+:	2
Client Declined to Provide Information:	0
Total:	95

CLIENT GENDER

Male:	36
Female:	59
Client Declined to Provide Information:	0
Total:	95

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	66
Homebound:	2
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	72
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	63
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	85
African American:	0
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	2
Total:	95

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	4	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	45	46	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	10	3	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	0

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Quarter: 2

PSA: 2

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Provider Contact Phone: 530-646-4079

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	17	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 103

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	15	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 504

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/20/16	Lassen County	Senior Health Fair	Seniors	20	6.5
11/3/16	Yreka	Siskiyou County Fraud Prevention Fair	Seniors	29	4
12/7/16	Roderick Senior Center	Probate	Seniors	23	5
12/20/16	VSSC	Staff Presentation re senior services	Staff	14	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/15/16	Shasta Community	Guardianship	Staff	5	1.5

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AAA Contact Phone: **530-842-1687**

AAA Contact Email: **tabitha@psa2.org**

Provider Name: **Legal Services of Northern California**

County(ies): **Lassen, Modoc, Shasta, Siskiyou, an**

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone: **530-646-4079**

Provider Contact Email: **ccobbaert@lsnc.net**

	Health Center				
12/13/16	Alturas Senior Center	Probate	Seniors	20	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net or bsegal@lsnc.net

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 843

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	43
75-84:	28
85+:	15
Client Declined to Provide Information:	0
Total:	119

CLIENT GENDER

Male:	40
Female:	79
Client Declined to Provide Information:	0
Total:	119

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	87
Homebound:	0
Lives Alone:	76
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	41
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	102
African American:	1
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	119

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net or bsegal@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	9	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	3	4	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	6	2	0
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	1	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	43	14	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	14	1	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	4	0	1
F2. Supplemental Security Income (SSI):	5	1	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 3

AAA Name: Area 3

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AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530-345-9491

Provider Contact Email: jhaffner@lsnc.net or bsegal@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	7	6	0
H2. Advance Health Care Directives (AHCD):	7	3	4	0
H3. Financial Powers of Attorney:	7	4	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 119

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
103	36	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 794

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/15/16	Butte Co.	Paradise Family Resource Center Outreach Fair	Providers & Consumers	200	4.5
11/18/16	Butte Co.	NAMI Outreach	Providers	20	2.5
11/18/16	Tehama Co.	Project Homeless Connect	Consumers	100	17
12/7/16	Butte Co.	Catalyst Domestic Violence	Providers	10	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/27/16	Tehama Co.	Expect More Tehama Conference	Providers	200	2

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Fiscal Year: 2016-2017

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PSA: 3

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AAA Contact Name: **Mary Neumann**

AAA Contact Phone: **530-898-5961**

AAA Contact Email: **mneumann@csuchico.edu**

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: **Jennifer Haffner or Barbara Segal** Provider Contact Phone: **530-345-9491**

Provider Contact Email: **jhaffner@lsnc.net or bseg**

10/28/16	Tehama Co.	Elder Services Coordinating Council - Housing Subcommittee	Providers	6	3.5
11/3/16	Butte Co.	MDT Meeting	Providers	20	2
11/14/16	Plumas Co.	MDT Meeting	Providers	10	4
11/29/16	Tehama Co.	Elder Services Coordinating Council-Housing Subcommittee	Providers	5	2.5
12/1/16	Butte Co.	MDT Meeting	Providers	21	2
12/12/16	Plumas Co.	MDT Meeting	Providers	4	5
12/20/16	Butte Co.	Greater Chico Homeless Task Force	Providers	26	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 60

Total Cases Closed in Quarter: 40

Total Units of Service for Quarter (Unit=1 Hour): 429

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	19
75-84:	26
85+:	7
Client Declined to Provide Information:	0
Total:	60

CLIENT GENDER

Male:	20
Female:	40
Client Declined to Provide Information:	0
Total:	60

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	12
Homebound:	0
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	3
Rural:	18
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	7
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CLIENT RACE

Two or More Races:	0
Caucasian:	57
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	60

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

1

3

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

1

1

0

D2. Medicare:

0

0

1

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

8

4

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

14

2

7

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

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AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530-742-8289

Provider Contact Email: susan@yslegal.comcastb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	0
G3. Other Individual Rights:	0	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	1	2	0
H2. Advance Health Care Directives (AHCD):	14	1	6	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 69

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
13	27	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 426

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/14/16	Daughters of Leisure	Will Differences	Seniors	101	1
12/12/16	Daughters of Leisure	Healthcare Directives	Seniors	98	1
12/27/16	Yuba County Senior Center	Medicare Changes	Seniors	17	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 129

Total Units of Service for Quarter (Unit=1 Hour): 928

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 34
65-74: 48
75-84: 27
85+: 10
Client Declined to Provide Information: 0
Total: 119

CLIENT GENDER

Male: 37
Female: 82
Client Declined to Provide Information: 0
Total: 119

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 65
Homebound: 12
Lives Alone: 75
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 0
Rural: 66
Greatest Economic Need (Minority): 9
Greatest Economic Need (Non-Minority): 43
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CLIENT RACE

Two or More Races: 3
Caucasian: 95
African American: 5
Native American/Native Alaskan: 5
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 1
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 4
Total: 119

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	12	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	2	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	5	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	34	36	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	7	0	0
E3. Other Housing:	6	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	7	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="28"/>	<input type="text" value="28"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="127"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/20/16	Mercy Retreat Center, Auburn	*CIA - Services for Older Adults in Placer Countv	Regional Service Providers for Seniors and Persons in Crisis.	10	1
10/20/16	Auburn Renewal Center	*CIA - Placer Empowering People	Low Income Individuals & Families	15	1
10/2016	Auburn	Planning and Prep for Placer Community Information Activities	TBA	25	5
11/3/16	Auburn Sr. Center	*Community Information Activity	Seniors and Support Services Workers	5	2
11/15/16	Grass Valley	*CIA - Gender Support Group	Transgender persons and Support Services	20	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 916-486-1876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530-217-4026

Provider Contact Email: hwhitaker@lsnc.net

11/17/16	Auburn	*CIA- Placer Community Foundation Board of Directors - LSNC services & housin2	Community Members	14	1
11/29/16	Placer County Library	Placer Aging and Resource Connection Advisory Committee SWOT	Community Leaders in Aging and Disability Services	20	2
11/2016	Auburn	Planning and Prep CI activities	Seniors and Support Services Workers	20	2
12/7/2016	Seniors I&A Auburn, CA	*Community Information Activity/Presentation*	Senior Information & Service Providers	14	3
12/2016	Auburn	Planning and Prep CI activities	Seniors and Support Services Workers	5	0.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 200

Total Cases Closed in Quarter: 277

Total Units of Service for Quarter (Unit=1 Hour): 642

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	49
65-74:	94
75-84:	44
85+:	13
Client Declined to Provide Information:	0
Total:	200

CLIENT GENDER

Male:	74
Female:	126
Client Declined to Provide Information:	0
Total:	200

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	134
Homebound:	2
Lives Alone:	118
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	26
Greatest Economic Need (Non-Minority):	103
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	19
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CLIENT RACE

Two or More Races:	0
Caucasian:	116
African American:	41
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	9
Total:	200

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

11

0

0

A2. Contracts/Warranties:

9

9

0

0

A3. Other Consumer/Finance:

6

8

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

4

0

0

C2. Conservatorship:

1

0

1

0

C3. Other Family:

0

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

100

111

7

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

11

13

0

0

E3. Other Housing:

9

14

0

0

INCOME MAINTENANCE

F1. Social Security:

2

1

0

0

F2. Supplemental Security Income (SSI):

7

3

5

2

F3. Pensions/Retiree Benefits:

3

8

2

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	10	15	1	0
G3. Other Individual Rights:	5	11	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	37	0	0
H2. Advance Health Care Directives (AHCD):	2	5	0	0
H3. Financial Powers of Attorney:	3	3	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 211

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
257	18	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 625

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/27/16	Mercy Housing Creekview Manor	Overview of SLH Services at Health/Resource Faire	Seniors	7	2.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/13/16	Elk Grove Senior Center	Overview of SLH Services at A4AA Public Meeting	Service Providers	25	2.8
10/25/16	Eskaton Community Center in Carmichael	Overview of SLH Services at A4AA Public Meeting	Social Workers	42	2.1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Janeen Thorpe

AAA Contact Phone:

AAA Contact Email:

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

11/2/16	Sac Unified School District	Public Benefits Training	Social Workers	33	3.7
11/3/16	Sac Unified School District	Public Benefits Training	Social Workers	12	3.5
11/4/16	ACC Senior Services	Social Security	Seniors	15	2.9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 169

Total Units of Service for Quarter (Unit=1 Hour): 272

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	35
75-84:	26
85+:	9
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	40
Female:	63
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	4
Lives Alone:	50
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	20
Rural:	18
Greatest Economic Need (Minority):	34
Greatest Economic Need (Non-Minority):	18
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	29
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CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	7
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	1
Total:	103

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

7

9

1

A2. Contracts/Warranties:

7

5

5

0

A3. Other Consumer/Finance:

9

11

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

5

1

2

D2. Medicare:

4

2

0

1

D3. Other Health/Community Based Care:

1

0

1

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

28

12

11

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

5

0

0

E3. Other Housing:

1

1

1

0

INCOME MAINTENANCE

F1. Social Security:

4

1

2

0

F2. Supplemental Security Income (SSI):

4

3

1

0

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

4

2

4

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	3	2
G3. Other Individual Rights:	2	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	7	6	0
H2. Advance Health Care Directives (AHCD):	8	6	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 136

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	54	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 265

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/18/2016	Esparto-Avance group	Public benefits	older adults and families	10	2
10/19/2016	Esparto-Avance group	Public benefits (presentation in Spanish)	older adults and families	12	2
12/15/2016	West Sacramento	Medicare	Older adults	5	2.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of North Bay*

County(ies): *Marin County*

Provider Contact Name: *David Levin*

Provider Contact Phone: *415-492-0230 ext. 303*

Provider Contact Email: *Dlevin@legallaidmarin.org*

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 357

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	32
75-84:	9
85+:	8
Client Declined to Provide Information:	0
Total:	61

CLIENT GENDER

Male:	16
Female:	45
Client Declined to Provide Information:	0
Total:	61

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	22
Homebound:	19
Lives Alone:	28
Institutionalized:	25
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	10
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	48
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	1
Total:	61

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Dlevin@legalaiddmarin.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

10

1

0

A2. Contracts/Warranties:

3

4

0

0

A3. Other Consumer/Finance:

3

8

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

1

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

3

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

12

22

7

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

9

11

1

1

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 415-473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415-492-0230 ext. 303

Provider Contact Email: Dlevin@legalaiddmarin.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="12"/>	<input type="text" value="30"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="100"/>	<input type="text" value="15"/>	<input type="text" value="4"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 47

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 681

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 14

65-74: 18

75-84: 7

85+: 2

Client Declined to Provide Information: 4

Total: 45

CLIENT GENDER

Male: 21

Female: 24

Client Declined to Provide Information: 0

Total: 45

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 37

Rural: 0

Greatest Economic Need (Minority): 35

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 1

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 40

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 1

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 4

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 47

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	2	2	0	0
B2. Other Employment:	5	4	0	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	23	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	14	0	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	8	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	1	1	0

TOTAL CASES OPENED IN QUARTER: 45

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
29	1	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 678

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/16/16	Dementia Family Caregiver Support Group 408 22nd Ave. SF	KYR Training- SSI and Unlawful rent increases		12	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415-575-4507

Provider Contact Email: lchiera@laesf.org

Total Unduplicated Client Count for Quarter: 165

Total Cases Closed in Quarter: 154

Total Units of Service for Quarter (Unit=1 Hour): 2284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	82
75-84:	34
85+:	16
Client Declined to Provide Information:	0
Total:	165

CLIENT GENDER

Male:	61
Female:	104
Client Declined to Provide Information:	0
Total:	165

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	41
Lives Alone:	88
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	40
Rural:	0
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	21
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CLIENT RACE

Two or More Races:	0
Caucasian:	65
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	28
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	40
Client Declined to Provide Information:	0
Total:	165

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415-575-4507

Provider Contact Email: lchiera@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

7

0

5

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

3

0

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

3

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

96

45

3

35

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

0

1

0

0

INCOME MAINTENANCE

F1. Social Security:

2

1

0

0

F2. Supplemental Security Income (SSI):

28

25

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415-575-4507

Provider Contact Email: lchiera@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	6	1	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	0	3
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	6	4	2	0

TOTAL CASES OPENED IN QUARTER: 165

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	7	47

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2284

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 31

Total Units of Service for Quarter (Unit=1 Hour): 458

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7
65-74: 17
75-84: 12
85+: 5
Client Declined to Provide Information: 1
Total: 42

CLIENT GENDER

Male: 15
Female: 26
Client Declined to Provide Information: 1
Total: 42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 23
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 26
Rural: 0
Greatest Economic Need (Minority): 37
Greatest Economic Need (Non-Minority): 3
Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 4

CLIENT RACE

Two or More Races: 0
Caucasian: 3
African American: 2
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 12
Filipino: 7
Japanese: 6
Korean: 0
Laotian: 0
Vietnamese: 4
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 2
Race Unknown/Some Other Race: 6
Client Declined to Provide Information: 0
Total: 42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	4	0	1
G2. Elder Abuse/Neglect/Exploitation:	8	5	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	1
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 44

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
29	0	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 422

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Winter 201	APILO	Newsletter: Senior Rights Bulletin	Seniors, tenants, organizations who work with seniors and people with disabilities	20000	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/2016	Senior and Disability Action	Elder Abuse and Estate Planning	Service Providers	6	3
10/25/2016	APILO	API Elder Abuse Task Force	Service Providers	20	22

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415-567-6255

Provider Contact Email: eleong@apilegaloutreach.

11/2/2016	Dignity Fund	Advocacy, newsletter and brochure distribution	Elders/General Public	30	1
11/19/2016	Cornerstone Trinity Church	Community Day; advocacy, newsletter and brochure distribution	Elders/General Public	0	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City and County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict

Provider Contact Phone: 415-553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 29

Total Cases Closed in Quarter: 15

Total Units of Service for Quarter (Unit=1 Hour): 659

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 9
65-74: 10
75-84: 7
85+: 3
Client Declined to Provide Information: 0
Total: 29

CLIENT GENDER

Male: 12
Female: 17
Client Declined to Provide Information: 0
Total: 29

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 9
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 32
Rural: 0
Greatest Economic Need (Minority): 20
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 5

CLIENT ETHNICITY

Hispanic/Latino: 28

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 28
Client Declined to Provide Information: 0
Total: 29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City and County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict

Provider Contact Phone: 415-553-3408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

4

0

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

2

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

1

0

2

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415-355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City and County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esq., & Maria Vict

Provider Contact Phone: 415-553-3408

Provider Contact Email: ryan@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 29

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	3	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 659

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925 609-7900*

Provider Contact Email: *Verna.haas@ccsls.org*

Total Unduplicated Client Count for Quarter: 213

Total Cases Closed in Quarter: 205

Total Units of Service for Quarter (Unit=1 Hour): 1476

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 38
65-74: 93
75-84: 57
85+: 25
Client Declined to Provide Information: 0
Total: 213

CLIENT GENDER

Male: 63
Female: 150
Client Declined to Provide Information: 0
Total: 213

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 74
Homebound: 32
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 12
Limited English: 6
Rural: 0
Greatest Economic Need (Minority): 38
Greatest Economic Need (Non-Minority): 31
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 35

CLIENT RACE

Two or More Races: 1
Caucasian: 148
African American: 27
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 0
Chinese: 2
Filipino: 10
Japanese: 3
Korean: 1
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 8
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 8
Total: 213

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

5

0

0

A2. Contracts/Warranties:

10

5

1

0

A3. Other Consumer/Finance:

10

8

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

3

0

0

C3. Other Family:

4

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

38

25

9

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

2

0

0

E3. Other Housing:

7

9

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

3

1

0

F4. Other Income Maintenance:

4

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	5	4	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	30	9	1
H2. Advance Health Care Directives (AHCD):	58	7	53	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	16	1	1

TOTAL CASES OPENED IN QUARTER: 215

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
121	80	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1463

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/5/16	El Cerrito, CA	Availability of legal svcs.	Seniors	80	4
10/11/16	Walnut Creek, CA	AHCDs	Seniors	18	2
11/3/16	Walnut Creek, CA	Legal services for seniors	Seniors	100	3
11/9/16	Pinole	Legal services for seniors	Seniors	30	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 140

Total Cases Closed in Quarter: 146

Total Units of Service for Quarter (Unit=1 Hour): 858

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	37
65-74:	65
75-84:	28
85+:	10
Client Declined to Provide Information:	0
Total:	140

CLIENT GENDER

Male:	52
Female:	87
Client Declined to Provide Information:	1
Total:	140

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	3
Lives Alone:	91
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	17
Rural:	6
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	23
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CLIENT RACE

Two or More Races:	2
Caucasian:	69
African American:	8
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	17
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	14
Total:	140

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	0	0	1
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	13	4	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	2
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	43	24	15	3
D2. Medicare:	0	0	2	0
D3. Other Health/Community Based Care:	4	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	37	29	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	2	0
F2. Supplemental Security Income (SSI):	13	8	5	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	2	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

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AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	1	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	16	0	16	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	2	0	0

TOTAL CASES OPENED IN QUARTER: 161

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
88	46	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 812

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/2/2016	Pescadero	Puente Health Fair	Farmworkers	200	7
10/26/16	San Mateo	Seniors on the Move	Seniors	200	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/17/16	Foster City	Health Issues Affecting Seniors	Seniors	10	4
10/27/16	Health Plan of San Mateo	Care Advancing Navigator Training	Health Plan of San Mateo care navigators	25	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

10/28/16	Health Plan of San Mateo	Member Services Training	Health Plan member services staff	29	7
11/4/16	Coastline Adult Community Center	Elder Abuse & Legal Aid Services	Seniors	50	3
12/7/16	Pescadero	Community Response Meeting - Immigration	Farmworkers	100	5
12/12/16	Mills-Peninsula Medical Center	Screening for Elder Abuse and Food Insecurity	Medical providers	20	3
12/27/16	Pescadero	Health Coverage Programs	Farmworkers	17	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 1815

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10
65-74: 23
75-84: 12
85+: 11
Client Declined to Provide Information: 0
Total: 56

CLIENT GENDER

Male: 13
Female: 43
Client Declined to Provide Information: 0
Total: 56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 19
Homebound: 0
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 18
Limited English: 8
Rural: 0
Greatest Economic Need (Minority): 15
Greatest Economic Need (Non-Minority): 6
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CLIENT RACE

Two or More Races: 2
Caucasian: 24
African American: 16
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 1
Chinese: 3
Filipino: 1
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 6
Client Declined to Provide Information: 0
Total: 56

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	10	0	9	4
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	1	2	0
D2. Medicare:	5	1	2	1
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	3	1	0
F2. Supplemental Security Income (SSI):	5	5	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	3	3
G2. Elder Abuse/Neglect/Exploitation:	18	10	5	6
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	1	0

TOTAL CASES OPENED IN QUARTER: 57

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
27	24	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1416

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/4/16	Silliman Activity Center	Senior Fair	Seniors and Caregivers	140	8.25
10/8/16	Dublin Civic Center	Senior Fair	Seniors and Caregivers	210	9
10/15/16	The Tropics Mobile Home Park	Senior Fair	Seniors	28	5.5
10/22/16	Alameda Hospital	Health Fair	Seniors and Caregivers	95	12.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/1/16	A SAFE Place – CE	Keeping Elders Safe	Caregiver of Seniors	12	6.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

	Site				
10/4/16	Alameda County Social Services Agency (AAA)	General LAS	Senior service provider	14	5.75
10/5/16	Fremont, City of – CE Site	General LAS	Seniors and Caregivers	31	9
10/5/16	Independence Plaza Senior Housing – CE Site	Keeping Elders Safe	Seniors	40	7
10/11/16	Legal Assistance for Seniors/HICAP – CE Site	General LAS	Senior service provider	10	5.25
10/15/16	Tropics Mobile Home Park	General LAS	Seniors and Caregivers	22	7.5
10/17/16	South Berkeley Senior Center – CE	General LAS	Seniors	20	5
10/18/16	Broadmoor Plaza – CE Site	General LAS	Seniors	12	9
10/18/16	Bancroft Senior Homes – CE Site	General LAS	Seniors	13	4.75
10/19/16	Palo Alto Medical Foundation-Fremont Clinic	General LAS	Seniors and Caregivers	28	7
10/19/16	Altenheim Senior Housing-CE Site	General LAS	Seniors	22	10.5
10/20/16	Fremont Senior Center-CE Site	General LAS	Seniors	27	8.25
10/24/16	Lakeside Senior Apartments-CE Site	General LAS	Seniors	20	10
10/26/16	Oak Center Towers-CE Site	General LAS	Seniors	26	9
10/27/16	Harrison Street Senior Housing-CE Site	General LAS	Seniors	33	7
10/27/16	Family Support Services of the Bay Area	Stepping up to the Plate	Seniors and Caregivers	12	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

11/2/16	Linda Glen Apts. Satellite Housing-CE Site	General LAS	Seniors	9	4
11/5/16	Pleasanton Senior Center-CE Site	General LAS	Seniors and Caregivers	60	25
11/7/16	HICAP Alameda County-CE Site	General LAS	Senior service provider	3	7.5
11/8/16	Hayward Senior Apartments (C & Grand)-CE Site	General LAS	Seniors	13	5
11/8/16	San Leandro Library - CE Site	General LAS	Seniors	37	3
11/9/16	E.E. Cleveland Manor Sr. Housing - CE Site	General LAS	Seniors	11	4.25
11/9/16	Eden Issei Terrace - CE Site	General LAS	Seniors	19	6
11/10/16	Arbor Vista Senior Housing - CE Site	General LAS	Seniors	8	12
11/10/16	Vineyard Village Senior Housing - CE Site	General LAS	Seniors and Providers	19	6.25
11/10/16	Hillcrest Garden Senior Apt. - CE Site	Consumer Fraud: Scams Targeting Seniors	Seniors	14	4.5
11/12/16	Hope Hospice - CE site	General LAS	Seniors and Caregivers	26	4.5
11/12/16	Hope Hospice - CE site	General LAS	Seniors and Caregivers	26	5.5
11/13/16	Ed Roberts Campus	General LAS	Seniors	110	31
11/15/16	Pleasanton Unified School District	Stepping up to the Plate	Caregiver of Minors	16	5.5
11/15/16	Wittenberg Manor - CE Site	General LAS	Seniors	12	6.5
11/15/16	Helios Corner Apts. - Satellite Housing - CE Site	General LAS	Seniors	12	6
11/15/16	Wittenberg Manor - CE Site	General LAS	Seniors	12	6.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510-832-3040

Provider Contact Email: lmerlander@lashicap.org

11/16/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Caregiver of Seniors	83	6.5
11/16/16	Lincoln Court Senior Apartments- CE Site	General LAS	Seniors	10	4
11/17/16	Redwood Gardens - CE Site	General LAS	Seniors	14	4.5
11/17/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	22	2
11/17/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	18	2
11/17/16	San Lorenzo Lions Club	General LAS	Seniors	14	4.5
11/18/16	Area Agency on Aging - CE Site	General LAS	Senior service provider	55	2.75
11/19/16	Over 60 Health Center (Berkeley) - CE Site	General LAS	Seniors and Providers	42	28.5
11/29/16	Castro Valley Library - CE Site	General LAS	Seniors	11	5.5
11/29/16	WEBINAR with Senior Center	Seniors' Guide to Public Benefits: Show Me the \$	Seniors	11	7
11/30/16	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	43	4
11/30/16	Westlake Christian Terrace - CE Site	General LAS	Seniors	44	5
12/5/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	80	3.5
12/5/16	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	80	4
12/6/16	HICAP Alameda County - CE Site	General LAS	Seniors	10	3.75
12/7/16	Wittenberg Manor - CE Site	Create a Secure Future	Seniors	13	6.25

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda County

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510-832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

12/7/16	Wittenberg Manor - CE Site	Create a Secure Future	Seniors	6	5.5
12/12/16	South Berkeley Senior Center - CE	Medicare Alert	Seniors	8	2.75
12/12/16	Mission Hills Gold	Medicare Alert	Seniors	3	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 52

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 364

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 373

Total Cases Closed in Quarter: 411

Total Units of Service for Quarter (Unit=1 Hour): 2274

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	147
75-84:	109
85+:	65
Client Declined to Provide Information:	0
Total:	373

CLIENT GENDER

Male:	120
Female:	253
Client Declined to Provide Information:	0
Total:	373

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	142
Homebound:	15
Lives Alone:	85
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	36
Limited English:	59
Rural:	3
Greatest Economic Need (Minority):	76
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	73
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CLIENT RACE

Two or More Races:	16
Caucasian:	237
African American:	14
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	13
Cambodian:	0
Chinese:	36
Filipino:	14
Japanese:	9
Korean:	4
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	4
Total:	373

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	10	2	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	20	19	1	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	2	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	7	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	4	7	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	11	1	2
D2. Medicare:	14	9	7	1
D3. Other Health/Community Based Care:	8	8	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	21	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	18	16	3	2
INCOME MAINTENANCE				
F1. Social Security:	10	10	2	3
F2. Supplemental Security Income (SSI):	26	23	4	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	27	12	5
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	81	81	6	0
H2. Advance Health Care Directives (AHCD):	14	6	9	0
H3. Financial Powers of Attorney:	41	15	31	0
H4. Other Miscellaneous:	20	20	0	0

TOTAL CASES OPENED IN QUARTER: 373

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
317	79	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2215

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/1/16	Willow Ranch Mobile Home Park in Sunnyvale	Presentation on SALA's Services (Who We Are and What We Do) and Importance of Planning for the Future	Senior residents of mobile home park	20	2
10/7/16	Centennial Recreation Center (CRC) Senior Center	Participate in Resource Fair and Reach Out to Senior pants at CRC	Senior participants at CRC and other service [providers in South County	150	4
10/13/16	San Jose Housing Department at Sobrato Center in San Jose	Participate in Meeting About Senior Service Needs and Service Priorities for City of San Jose	City of San Jose staff & community members at meeting	35	2
10/20/16	Adult Protective Services (APS) at Social Services Agency in San Jose	Presentation to APS Staff About Elder Abuse and SALA's Services to Prevent Abuse	Staff at APS	30	5.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

10/21/16	Domestic Violence Conference at Santa Clara Marriott	Participate as Panelist at on Panel "DV Across the Lifespan"	Service providers and community members	30	3.5
10/27/16	County Social Services Dept. Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	2	1.5
11/4/16	YAHOO! Campus in Sunnyvale	Training on Statutory Form Powers of Attorney for volunteers for SALA Pro Bono Power Attorney Day at Mountain View and Willow Glen Senior Centers	Volunteer Attorneys and Paralegals from YAHOO! Legal Department and Fenwick & West	20	3
12/1/16	San Jose Housing Department at Bascom Community Center in San Jose	Participate in Meeting for Soliciting Input for the City's Analysis of Impediments to Fair Housing Report	City of San Jose staff & community members at meeting	10	1.5
12/1/16	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and other advocates that are members of Elder Abuse Task Force	2	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/16	Buena Vista Mid Town Senior Apartments in San Jose	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	10	5
10/7/16	Willow Glen Senior and Community Center in San Jose	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	90	6.8
10/13/16	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	106	4.5
10/17/16	Life's Garden/Beacon Communities Senior Housing in Sunnyvale	Presentation on SALA and Powers of Attorney for Financial Management to Avoid Elder Abuse	Senior residents at the housing project	25	2.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 408-350-3271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408-295-5991

Provider Contact Email: gbacil@sala.org

11/29/16	Cypress Senior Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations Due to Disabilities (includes preparation time in July)	Senior participants at the center	49	13.8
12/12/16-1	Preparation for Presentation at Berryessa Center in San Jose in February 2017	Preparation for Presentation on Good Legal Health at Berryessa Center in San Jose in February 2017	Senior participants at the center	0	0.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209-644-2636

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 186

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	63
75-84:	31
85+:	9
Client Declined to Provide Information:	28
Total:	186

CLIENT GENDER

Male:	92
Female:	94
Client Declined to Provide Information:	0
Total:	186

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	29
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	144
Rural:	0
Greatest Economic Need (Minority):	132
Greatest Economic Need (Non-Minority):	28
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	161
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CLIENT RACE

Two or More Races:	0
Caucasian:	173
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	186

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209-644-2636

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	0	2	0
D2. Medicare:	0	0		0
D3. Other Health/Community Based Care:	19	0	15	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	0	0
E3. Other Housing:	18	0	16	0
INCOME MAINTENANCE				
F1. Social Security:	11	0	7	0
F2. Supplemental Security Income (SSI):	9	0	9	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	0	16	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Olga Ramirez

Provider Contact Phone: 209-644-2636

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	0	10	0
H2. Advance Health Care Directives (AHCD):	5	0	4	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	88	0	72	0

TOTAL CASES OPENED IN QUARTER: 202

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	157	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 76

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11
65-74: 36
75-84: 17
85+: 12
Client Declined to Provide Information: 0
Total: 76

CLIENT GENDER

Male: 29
Female: 47
Client Declined to Provide Information: 0
Total: 76

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4
Homebound: 3
Lives Alone: 30
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 0
Rural: 76
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 15
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 72
African American: 0
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 1
Client Declined to Provide Information: 0
Total: 76

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

5

2

0

0

A3. Other Consumer/Finance:

5

8

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

2

0

0

C2. Conservatorship:

1

2

0

0

C3. Other Family:

6

10

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

0

4

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

8

9

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

5

0

0

E3. Other Housing:

7

7

0

0

INCOME MAINTENANCE

F1. Social Security:

0

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	1	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	21	0	0
H2. Advance Health Care Directives (AHCD):	0	5	0	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	5	11	0	0

TOTAL CASES OPENED IN QUARTER: 48

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 38

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/3/16	Senior Center	TCHS Topic Day	All Ages	30	3
10/18/16	Sonora Fairgrounds	Health Fair - Tuolumne	Seniors	1500	10
10/19/16	Sonora Fairgrounds	Health Fair - Tuolumne	Seniors	1500	10
10/6/16	Catholic Charities	EAP Training	Seniors	10	3
12/20/16	Avalon Care Facility	EAP/MR Training	Seniors	30	4.5
12/12/16	San Andreas	EAP/MR Training	Seniors	15	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209-532-7632

Provider Contact Email: cdriver@ccstockton.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/7/16	St. Matthews' Lutheran Church	Social Services Consortia	Seniors	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400 ext 819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 1479

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	55
75-84:	29
85+:	14
Client Declined to Provide Information:	17
Total:	148

CLIENT GENDER

Male:	65
Female:	83
Client Declined to Provide Information:	0
Total:	148

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	1
Lives Alone:	40
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	15
Rural:	7
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	38
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CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	1
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	0
Total:	148

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 ext 819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	9	3	0
A2. Contracts/Warranties:	4	6	3	2
A3. Other Consumer/Finance:	11	6	4	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	11	2	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	5	3	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	29	5	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	4	0
E3. Other Housing:	21	15	9	2
INCOME MAINTENANCE				
F1. Social Security:	11	10	1	1
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831-688-0400 ext 819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831-426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	1	1
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	1	0
H2. Advance Health Care Directives (AHCD):	1	0	2	0
H3. Financial Powers of Attorney:	9	6	2	0
H4. Other Miscellaneous:	14	9	2	0

TOTAL CASES OPENED IN QUARTER: 148

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
125	41	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1479

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org/

Total Unduplicated Client Count for Quarter: 111

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 414

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	46
75-84:	19
85+:	2
Client Declined to Provide Information:	0
Total:	111

CLIENT GENDER

Male:	46
Female:	65
Client Declined to Provide Information:	0
Total:	111

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	1
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	6
Rural:	0
Greatest Economic Need (Minority):	58
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	40
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CLIENT RACE

Two or More Races:	5
Caucasian:	41
African American:	20
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	37
Client Declined to Provide Information:	0
Total:	111

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org/

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	2	0	1
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	2	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	2	3	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	63	57	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 559-600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Kim Taing/Maryam Pourshafie (S) Provider Contact Phone: 559-570-1230 / 559-570-122 Provider Contact Email: kim@centralcallegal.org/

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="24"/>	<input type="text" value="6"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="84"/>	<input type="text" value="23"/>	<input type="text" value="4"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc

County(ies): Kings County

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 26

Total Cases Closed in Quarter: 23

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	14
75-84:	4
85+:	2
Client Declined to Provide Information:	0
Total:	26

CLIENT GENDER

Male:	5
Female:	21
Client Declined to Provide Information:	26
Total:	52

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	1
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	0
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	3
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	16
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	9
Total:	26

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc

County(ies): Kings County

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

2

3

0

D2. Medicare:

2

1

1

0

D3. Other Health/Community Based Care:

0

0

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

12

4

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

1

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc

County(ies): Kings County

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 25

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	7	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 76

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
09/16	Burris Park	Seniors in the Park	1	202	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Israel Guardado

AAA Contact Phone: 559-624-7485

AAA Contact Email: iguardado@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Huerta

Provider Contact Phone: 559-570-1214

Provider Contact Email: fhuerta@centralcallegal.o

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 118

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	14
75-84:	11
85+:	2
Client Declined to Provide Information:	0
Total:	39

CLIENT GENDER

Male:	15
Female:	24
Client Declined to Provide Information:	0
Total:	39

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	17
Homebound:	3
Lives Alone:	12
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	6
Rural:	12
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	7
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	0
Caucasian:	26
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	39

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Israel Guardado

AAA Contact Phone: 559-624-7485

AAA Contact Email: iguardado@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Huerta

Provider Contact Phone: 559-570-1214

Provider Contact Email: fhuerta@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	3	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	4	0	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	3	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	3	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	5	4	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	3	0	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 15

AAA Name: Kings County Commission on Aging

AAA Contact Name: Israel Guardado

AAA Contact Phone: 559-624-7485

AAA Contact Email: iguardado@tularehhsa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Frank Huerta

Provider Contact Phone: 559-570-1214

Provider Contact Email: fhuerta@centralcallegal.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	2
G3. Other Individual Rights:	3	0	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	3	2	1
H2. Advance Health Care Directives (AHCD):	4	0	2	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	0	0	2	0

TOTAL CASES OPENED IN QUARTER: 39

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	25	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 118

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 6

Total Cases Closed in Quarter: 11

Total Units of Service for Quarter (Unit=1 Hour): 46

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0

65-74: 3

75-84: 3

85+: 0

Client Declined to Provide Information: 0

Total: 6

CLIENT GENDER

Male: 0

Female: 6

Client Declined to Provide Information: 0

Total: 6

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 3

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 6

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 1

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 6

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="3"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/7/16	Tecopa Senior Center	Advance Health Care Directive Packets	Seniors	11	0
11/7/16	Tecopa Senior Center	Basic Estate Planning Simple Wills & POA's	Seniors	11	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Senior Legal Services Project*

County(ies): *San Luis Obispo and Santa Barbara*

Provider Contact Name: *Stephanie Barclay*

Provider Contact Phone: 805-548-0792

Provider Contact Email: *stephanie@slolaf.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805-548-0792

Provider Contact Email: stephanie@slolaf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

2

1

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

1

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

4

2

0

0

E3. Other Housing:

6

4

0

0

INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

6

4

1

0

F3. Pensions/Retiree Benefits:

0

3

0

0

F4. Other Income Maintenance:

0

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: Stephanie Barclay

Provider Contact Phone: 805-548-0792

Provider Contact Email: stephanie@slolaf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	6	7
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	2	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	0	2	4	0
H4. Other Miscellaneous:	7	4	1	0

TOTAL CASES OPENED IN QUARTER: 64

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
40	17	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 332

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/3	Paso Robles Senior Center	Durable Power of Attorney Workshop	Seniors	10	1.5
11/26	Cal Poly	Information on Elder Abuse	College Students	30	1.5
1/12/17	Del Rio Terrace, SLO	Preventing & Protecting Against Elder Abuse	Seniors	7	1
1/13/17	Hospice of SLO County	Preventing & Protecting Against Elder Abuse	Seniors	21	1
1/13/17	Hospice of SLO County	Ahcc & Other Health Related Documents	Hospice Volunteers	7	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: **joyce ellen lippman**

AAA Contact Phone: **805-925-9554**

AAA Contact Email: **seniors@kcbx.net**

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo and Santa Barbara

Provider Contact Name: **Stephanie Barclay**

Provider Contact Phone: **805-548-0792**

Provider Contact Email: **stephanie@slolaf.org**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 271

Total Cases Closed in Quarter: 271

Total Units of Service for Quarter (Unit=1 Hour): 368

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	77
65-74:	101
75-84:	75
85+:	18
Client Declined to Provide Information:	0
Total:	271

CLIENT GENDER

Male:	121
Female:	150
Client Declined to Provide Information:	0
Total:	271

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	12
Lives Alone:	145
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	92
Rural:	141
Greatest Economic Need (Minority):	87
Greatest Economic Need (Non-Minority):	99
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	79
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CLIENT RACE

Two or More Races:	23
Caucasian:	211
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	3
Filipino:	2
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	3
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	9
Total:	271

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	8	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	9	4	5	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	55	54	1	0
D2. Medicare:	6	6	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	22	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	16	14	2	0
F2. Supplemental Security Income (SSI):	14	10	4	0
F3. Pensions/Retiree Benefits:	5	5	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	35	0	0
H2. Advance Health Care Directives (AHCD):	60	60	0	0
H3. Financial Powers of Attorney:	16	16	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 271

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
259	12	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 359

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/30/16	Wilson Center Oxnard	Life Class	Seniors	4	2.5
11/5/16	Ox Fam Circle	Alzheimers Gathering	Caregivers	80	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 1383

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	58
75-84:	35
85+:	21
Client Declined to Provide Information:	0
Total:	147

CLIENT GENDER

Male:	48
Female:	96
Client Declined to Provide Information:	3
Total:	147

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	88
Homebound:	0
Lives Alone:	81
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	22
Rural:	0
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	25
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CLIENT RACE

Two or More Races:	2
Caucasian:	88
African American:	34
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	2
Total:	147

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

4

1

A2. Contracts/Warranties:

3

3

0

0

A3. Other Consumer/Finance:

4

4

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

3

4

0

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

10

2

6

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

5

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

13

3

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

10

10

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

13

9

1

0

E3. Other Housing:

4

4

0

0

INCOME MAINTENANCE

F1. Social Security:

5

2

0

0

F2. Supplemental Security Income (SSI):

5

4

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323-549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	1	2	1	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	19	1	0
H2. Advance Health Care Directives (AHCD):	10	7	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	8	0	0

TOTAL CASES OPENED IN QUARTER: 135

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
90	18	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1383

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/11/2016		ID Theft	Seniors	27	0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

Total Unduplicated Client Count for Quarter: 153

Total Cases Closed in Quarter: 236

Total Units of Service for Quarter (Unit=1 Hour): 1032

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	66
75-84:	43
85+:	18
Client Declined to Provide Information:	0
Total:	153

CLIENT GENDER

Male:	64
Female:	89
Client Declined to Provide Information:	0
Total:	153

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	1
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	8
Rural:	10
Greatest Economic Need (Minority):	31
Greatest Economic Need (Non-Minority):	10
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	44
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CLIENT RACE

Two or More Races:	12
Caucasian:	116
African American:	20
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	153

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	18	20	6	4
A2. Contracts/Warranties:	14	13	4	0
A3. Other Consumer/Finance:	8	7	1	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	6	5	3
C2. Conservatorship:	2	2	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	4	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	24	21	13	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	8	6	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	1
F2. Supplemental Security Income (SSI):	7	5	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	21	31	0
H2. Advance Health Care Directives (AHCD):	11	6	7	0
H3. Financial Powers of Attorney:	10	2	10	0
H4. Other Miscellaneous:	1	1	1	0

TOTAL CASES OPENED IN QUARTER: 173

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
133	85	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1003

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/5/2016	Yucaipa Senior Center 12202 First St. Yucaipa, CA 92399	Yucaipa Health Fair Informational materials distributed: Legal Guide for Seniors (Eng & Span); Senior Fair Housing Booklets; Seniors & Law Bar Journal (Eng & Span); What Can I Do if I Cannot Pay My Debts?; Elder Abuse; Small Claims Court & What can Lawyers Referral Service Do for Me?	Seniors	100	4.5
10/12/2016	Moreno Elementary School 4825 Moreno St. Montclair, CA 91763	Abilities Resource Fair Informational materials distributed: Medicare, Medi-Cal and Affordable Health Coverage and information on who to contact and where to receive assistance if they have problems with their medical coverage.	Disabled & Seniors	150	0.9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: 951-368-2540 or 951-368-2 Provider Contact Email: imorales@icls.org or nmb

10/14/2016	San Bernardino Senior Center 600 W. 5th St. San Bernardino, CA 92410	Senior Health & Resource Fair Informational materials distributed: Legal Guide for Seniors (Eng & Span); Senior Fair Housing Booklets; Seniors & Law Bar Journal (Eng & Span); Reverse Mortgages; Don't Be A Target of Healthcare Fraud; SSI Basic Facts; IHSS Basic Facts; Three Ways to Receive Your Federal Payments; ICLS Services & What We Do; ICLS Seniors Phone Line Flyer; LawHelp California website	Seniors	200	2.5
10/26/2016	Loma Linda University Drayson Center 25040 Stewart St. Loma Linda, CA	12th Annual Senior Health Fair Informational materials distributed: Medical Coverage; the Affordable Care Act (Covered California, CCI Medi-Connect, Medicare, Medi-Cal, ACA-CAP Affordable Health Care)	Seniors	500	4
11/9/2016	Fifth Street Senior Center 600 W. Fifth St. San Bernardino, CA 92410	Cal Medi-Connect Town Hall & Resource Fair Bilingual Panel to answer questions	Seniors & Caregivers	50	2.6
11/16/2016	Newberry Springs Senior Center 33383 Newberry Rd. Newberry Springs, CA 92365	ICLS Services	Seniors	14	6.3
11/22/2016	Victor Valley High School 16500 Mojave Dr. Victorville, CA 92392	Thanksgiving Day Event	Seniors, Homeless & Low-Income	1000	8.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc* Provider Contact Phone: *(951) 368-2540 or (951) 368* Provider Contact Email: *imorales@icls.org or nmb*

Total Unduplicated Client Count for Quarter: 46

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 405

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 15

65-74: 19

75-84: 10

85+: 2

Client Declined to Provide Information: 0

Total: 46

CLIENT GENDER

Male: 19

Female: 27

Client Declined to Provide Information: 0

Total: 46

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 16

Homebound: 0

Lives Alone: 14

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 5

Rural: 15

Greatest Economic Need (Minority): 5

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 11

CLIENT RACE

Two or More Races: 2

Caucasian: 34

African American: 6

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 2

Client Declined to Provide Information: 0

Total: 46

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	5	0	0
A2. Contracts/Warranties:	3	4	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	3	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	1	3
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	13	6	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	1	0
E3. Other Housing:	0	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	7	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540 or (951) 368 Provider Contact Email: imorales@icls.org or nmb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	14	7	0
H2. Advance Health Care Directives (AHCD):	5	0	9	0
H3. Financial Powers of Attorney:	5	0	6	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 49

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
54	33	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 392

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/26/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Team Meeting	Advocates for Seniors	30	3.8
11/16/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Team Meeting	Advocates for Seniors	50	4.8
12/14/2016	Police Department 137 S. Perris Blvd. Perris, CA	CARE Team Meeting	Advocates for Seniors	50	3.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Irene C. Morales, Executive Direc* Provider Contact Phone: *(951) 368-2540 or (951) 368* Provider Contact Email: *imorales@icls.org or nmb*

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 759

Total Cases Closed in Quarter: 684

Total Units of Service for Quarter (Unit=1 Hour): 1595

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	252
65-74:	325
75-84:	122
85+:	60
Client Declined to Provide Information:	0
Total:	759

CLIENT GENDER

Male:	306
Female:	453
Client Declined to Provide Information:	0
Total:	759

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	489
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	154
Rural:	0
Greatest Economic Need (Minority):	201
Greatest Economic Need (Non-Minority):	138
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	142
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CLIENT RACE

Two or More Races:	23
Caucasian:	438
African American:	36
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	3
Filipino:	12
Japanese:	5
Korean:	11
Laotian:	0
Vietnamese:	52
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	166
Client Declined to Provide Information:	0
Total:	759

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

99

66

22

3

A2. Contracts/Warranties:

14

13

0

0

A3. Other Consumer/Finance:

14

10

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

21

19

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

70

48

10

2

C2. Conservatorship:

30

10

4

13

C3. Other Family:

24

18

2

1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

19

7

6

0

D2. Medicare:

7

4

1

1

D3. Other Health/Community Based Care:

85

61

14

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

139

115

13

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

24

17

5

0

E3. Other Housing:

31

27

1

0

INCOME MAINTENANCE

F1. Social Security:

21

19

1

0

F2. Supplemental Security Income (SSI):

37

23

12

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

12

12

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	0	0
G3. Other Individual Rights:	17	11	0	2

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	49	45	0	0
H2. Advance Health Care Directives (AHCD):	6	4	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	31	25	3	0

TOTAL CASES OPENED IN QUARTER: 759

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
562	97	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1544

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/1/16	Santa Ana	Senior Fair	Seniors	300	4
10/9/16	Irvine	Clinic in the Park	Seniors	65	4
10/15/16	Fullerton	8th Annual Health Fair	Community	100	5
10/22/16	Garden Grove	Annual Wellness Fair	Vietnamese Community	130	5
10/22/16	Yorba Linda	Senior Wellness Expo	Seniors	100	4
11/5/16	Anaheim	50 Plus Expo	Seniors	1000	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/11/16	Santa Ana	Medi-Cal benefits	Vietnamese Seniors	25	3
10/21/16	Costa Mesa	Social Security & SSI	Seniors	4	5
10/28/16	Fullerton	LASOC Services	Community	6	4
11/2/16	Westminster	Medi-Cal benefits	Community	25	4
11/14/16	Costa Mesa	Elder Abuse	Seniors	2	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 952

Total Cases Closed in Quarter: 952

Total Units of Service for Quarter (Unit=1 Hour): 1133

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	188
65-74:	401
75-84:	258
85+:	105
Client Declined to Provide Information:	0
Total:	952

CLIENT GENDER

Male:	320
Female:	632
Client Declined to Provide Information:	0
Total:	952

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	697
Homebound:	1
Lives Alone:	560
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	184
Rural:	1
Greatest Economic Need (Minority):	145
Greatest Economic Need (Non-Minority):	332
Greatest Economic Need (Minority Status Unknown):	56

CLIENT ETHNICITY

Hispanic/Latino:	160
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CLIENT RACE

Two or More Races:	7
Caucasian:	653
African American:	66
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	5
Filipino:	26
Japanese:	6
Korean:	1
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	160
Client Declined to Provide Information:	0
Total:	952

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858-565-8772 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	42	40	2	0
A2. Contracts/Warranties:	70	65	5	0
A3. Other Consumer/Finance:	25	25	0	0
EMPLOYMENT				
B1. Discrimination:	4	4	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	35	35	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	16	16	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	50	49	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	122	118	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	59	58	1	0
E3. Other Housing:	90	86	4	0
INCOME MAINTENANCE				
F1. Social Security:	41	41	0	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	11	10	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858-565-8772 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	41	40	1	0
G3. Other Individual Rights:	71	71	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	197	160	37	0
H2. Advance Health Care Directives (AHCD):	9	7	2	0
H3. Financial Powers of Attorney:	26	19	7	0
H4. Other Miscellaneous:	19	18	1	0

TOTAL CASES OPENED IN QUARTER: 952

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
886	66	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1126

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/04/2016	El Dorado Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	18	3.5
11/15/2016	Luther Towers Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 101

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 7

65-74: 25

75-84: 17

85+: 2

Client Declined to Provide Information: 0

Total: 51

CLIENT GENDER

Male: 23

Female: 28

Client Declined to Provide Information: 0

Total: 51

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 23

Homebound: 0

Lives Alone: 27

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 1

Limited English: 11

Rural: 49

Greatest Economic Need (Minority): 29

Greatest Economic Need (Non-Minority): 4

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 38

CLIENT RACE

Two or More Races: 0

Caucasian: 11

African American: 2

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 37

Client Declined to Provide Information: 0

Total: 51

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

7

5

2

0

A3. Other Consumer/Finance:

4

1

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

1

2

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

0

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

2

1

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

3

2

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

2

2

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="25"/>	<input type="text" value="26"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/01/2016	City of Calexico 12 Annual Senior Citizens Community Health Fair	Spanish presentation provided information about wills, poa & ahcd documents.	Seniors 60+	300	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 332-648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 198

Total Cases Closed in Quarter: 156

Total Units of Service for Quarter (Unit=1 Hour): 2625

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	69
75-84:	70
85+:	33
Client Declined to Provide Information:	0
Total:	198

CLIENT GENDER

Male:	68
Female:	129
Client Declined to Provide Information:	1
Total:	198

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	109
Homebound:	4
Lives Alone:	101
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	47
Rural:	0
Greatest Economic Need (Minority):	47
Greatest Economic Need (Non-Minority):	61
Greatest Economic Need (Minority Status Unknown):	9

CLIENT ETHNICITY

Hispanic/Latino:	31
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CLIENT RACE

Two or More Races:	3
Caucasian:	123
African American:	36
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	3
Total:	198

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 332-648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

14

6

3

0

A2. Contracts/Warranties:

3

1

1

0

A3. Other Consumer/Finance:

6

5

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

8

6

0

2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

9

0

4

0

C3. Other Family:

1

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

12

8

1

0

D2. Medicare:

1

2

0

0

D3. Other Health/Community Based Care:

10

4

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

18

14

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

15

16

0

1

E3. Other Housing:

4

3

0

0

INCOME MAINTENANCE

F1. Social Security:

1

2

0

0

F2. Supplemental Security Income (SSI):

3

8

3

1

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 332-648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	2
G3. Other Individual Rights:	14	10	0	12

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	7	4	0
H2. Advance Health Care Directives (AHCD):	9	2	12	0
H3. Financial Powers of Attorney:		0	0	0
H4. Other Miscellaneous:	9	6	0	0

TOTAL CASES OPENED IN QUARTER: 157

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
107	31	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2609

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
45				0	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
12/15/2016	Los Angeles	Legal Services for Holocaust Survivors	Seniors	40	15
15/15/2016	Los Angeles	SSI	Seniors	26	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 326

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 22

65-74: 15

75-84: 10

85+: 1

Client Declined to Provide Information: 0

Total: 48

CLIENT GENDER

Male: 17

Female: 31

Client Declined to Provide Information: 0

Total: 48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 38

Homebound: 5

Lives Alone: 35

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 13

Limited English: 0

Rural: 48

Greatest Economic Need (Minority): 2

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 6

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 2

Caucasian: 38

African American: 1

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 3

Client Declined to Provide Information: 3

Total: 48

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	4	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	3	1
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	3	4	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	25	31	8	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	2	0	1
E3. Other Housing:	4	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	4	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 48

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	19	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 320

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/17/2016	Ukiah	Mendocino County Continuum of Care Meetings for Homeless Service Providers	Service Providers	20	5.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 787

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	58
65-74:	58
75-84:	16
85+:	6
Client Declined to Provide Information:	0
Total:	138

CLIENT GENDER

Male:	47
Female:	91
Client Declined to Provide Information:	0
Total:	138

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	3
Lives Alone:	49
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	6
Rural:	17
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	16
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CLIENT RACE

Two or More Races:	4
Caucasian:	122
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	138

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

0

1

0

A2. Contracts/Warranties:

1

0

1

0

A3. Other Consumer/Finance:

5

3

1

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

14

6

0

2

C2. Conservatorship:

1

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

62

19

14

20

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

1

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	20	2	5
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	10	9	0
H2. Advance Health Care Directives (AHCD):	4	2	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	1	0

TOTAL CASES OPENED IN QUARTER: 141

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	34	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 781

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/8/2016	Sebastopol	Speaking Engagement	Elders	150	7
10/15/2016	Santa Rosa	Information Table (Binational Health Fair)	Elders	50	7
10/15/2016	Petaluma	Information Table (Walk to End Alzheimer's)	Elders	400	8
10/20/2016	Petaluma	Informational Presentation (Petaluma People Services)	Elders	30	2
11/10/2016	Santa Rosa	OCRA	Dependent Adults	20	2
11/17/2016	Guerneville	Informational Presentation (Knitting Club)	Elders	40	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/05/2016	Legal Aid	Cleaning up Criminal Records Workshop	Low Income	1	3
12/07/2016	Legal Aid	Expungement Workshop	Low Income	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net agree

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 685

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	38
75-84:	9
85+:	2
Client Declined to Provide Information:	0
Total:	84

CLIENT GENDER

Male:	31
Female:	53
Client Declined to Provide Information:	0
Total:	84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	2
Lives Alone:	18
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	17
Rural:	0
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	10
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	12
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CLIENT RACE

Two or More Races:	36
Caucasian:	34
African American:	1
Native American/Native Alaskan:	
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	2
Total:	84

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net agree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	6	1	0
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	3	2	0	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	2	3	2
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	6	7	2	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	37	17	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	7	4	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	2	0
F2. Supplemental Security Income (SSI):	3	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net agree

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	36	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 637

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/5/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	3	2
10/17/16	Suisun City	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	4	2
10/11/16	Solano County	North Bay Stand Down - Prep, travel & outreach	Senior Vets	200	6
10/12/16	Solano County	North Bay Stand Down - Prep, travel & outreach	Senior Vets	200	5
11/02/16	Solano County	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	1
11/21/16	Vallejo	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	3	2
12/16/16	Solano County	WIB Presentation/Clinic Pre , travel & outreach	Seniors	6	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: oehlinger@lsnc.net agree

12/19/16	Suisun City	Outreach Clinic at Suisun City Library - prep, travel & outreach	Seniors	2	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/6/16	Solano County	Outreach Describe LSNC Services	Seniors	35	1
10/7/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	3
10/18/16	Vallejo	Tenants Rights and general info about LSNC services	Seniors and their families	50	2
10/15/16	Solano County	Health Fair - prep, travel & outreach	Seniors and their families	500	7
10/19/16	Solano County	Vacaville Homeless Round Table	Seniors	50	3
10/22/16	Solano County	Solano Wellness Event	Seniors and their families	80	4
10/27/16	Solano County	Presentation to CAN-B - Describe LSNC's Services	Seniors Advocates	8	2
11/04/16	Solano County	Senior Coalition Meeting - prep, meetin & travel	Senior Coalition	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 19

Total Cases Closed in Quarter: 71

Total Units of Service for Quarter (Unit=1 Hour): 282

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 3

65-74: 5

75-84: 9

85+: 2

Client Declined to Provide Information: 0

Total: 19

CLIENT GENDER

Male: 10

Female: 9

Client Declined to Provide Information: 0

Total: 19

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10

Homebound: 0

Lives Alone: 9

Institutionalized: 7

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 3

Rural: 0

Greatest Economic Need (Minority): 3

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0

Caucasian: 18

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 19

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	2
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	3	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	5	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	2	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	2
G3. Other Individual Rights:		2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	10	11	0
H2. Advance Health Care Directives (AHCD):	5	3	2	0
H3. Financial Powers of Attorney:	0	0	3	0
H4. Other Miscellaneous:	1	6	0	0

TOTAL CASES OPENED IN QUARTER: 19

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	23	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 280

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/01/16	UpValley Family Services	Bay Area Legal Aid Services	Service Providers	12	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-621-6154

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Dianna Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.steele@edgov.us

Total Unduplicated Client Count for Quarter: 387

Total Cases Closed in Quarter: 979

Total Units of Service for Quarter (Unit=1 Hour): 1537

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	175
75-84:	103
85+:	48
Client Declined to Provide Information:	14
Total:	387

CLIENT GENDER

Male:	138
Female:	249
Client Declined to Provide Information:	0
Total:	387

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	48
Homebound:	2
Lives Alone:	156
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	24
Limited English:	0
Rural:	387
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	116
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	0
Caucasian:	372
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	0
Total:	387

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-621-6154

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Dianna Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.stele@edgov.us

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

1

5

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

72

71

0

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

3

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

4

2

2

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

12

9

2

0

D2. Medicare:

5

5

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

16

5

3

12

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

40

17

26

0

E3. Other Housing:

13

13

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

0

1

0

F3. Pensions/Retiree Benefits:

2

0

2

0

F4. Other Income Maintenance:

7

5

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-621-6154

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Dianna Steele

Provider Contact Phone: 530-621-6154

Provider Contact Email: Diana.stele@edgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="29"/>	<input type="text" value="9"/>	<input type="text" value="13"/>	<input type="text" value="8"/>
G3. Other Individual Rights:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="185"/>	<input type="text" value="79"/>	<input type="text" value="199"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="127"/>	<input type="text" value="35"/>	<input type="text" value="194"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="136"/>	<input type="text" value="36"/>	<input type="text" value="204"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="302"/>	<input type="text" value="657"/>	<input type="text" value="20"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="12/14/2016"/>	<input type="text" value="Placerville Senior Centers"/>	<input type="text" value="Scams"/>	<input type="text" value="Seniors"/>	<input type="text" value="50"/>	<input type="text" value="2"/>
<input type="text" value="10/24/2016"/>	<input type="text" value="Tahoe Senior Center"/>	<input type="text" value="Planning For Long Term Care"/>	<input type="text" value="Seniors"/>	<input type="text" value="20"/>	<input type="text" value="7"/>
<input type="text" value="11/29/2016"/>	<input type="text" value="El Dorado Hills Senior Center"/>	<input type="text" value="Power of Attorney"/>	<input type="text" value="Seniors"/>	<input type="text" value="18"/>	<input type="text" value="2"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsgmail.com

Total Unduplicated Client Count for Quarter: 141

Total Cases Closed in Quarter: 126

Total Units of Service for Quarter (Unit=1 Hour): 547

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	64
75-84:	44
85+:	15
Client Declined to Provide Information:	0
Total:	141

CLIENT GENDER

Male:	44
Female:	97
Client Declined to Provide Information:	0
Total:	141

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	1
Lives Alone:	37
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	3

CLIENT ETHNICITY

Hispanic/Latino:	29
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CLIENT RACE

Two or More Races:	0
Caucasian:	135
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	141

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsgmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	4	1	1	0
A2. Contracts/Warranties:	4	4	5	0
A3. Other Consumer/Finance:	12	8	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	3	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	3	2	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	4	10	2	0
F2. Supplemental Security Income (SSI):	0	1	1	0
F3. Pensions/Retiree Benefits:	1	1	1	0
F4. Other Income Maintenance:	0	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsgmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	39	1	1	0
G3. Other Individual Rights:	2	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	12	4	1
H2. Advance Health Care Directives (AHCD):	2	0	1	2
H3. Financial Powers of Attorney:	19	6	7	1
H4. Other Miscellaneous:	26	20	4	1

TOTAL CASES OPENED IN QUARTER: 141

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
80	41	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 499

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/21/2016	Modesto Centre Plaza	Healthy Aging and Fall Prevention Summit		500	5.5
10/20/2016	Turlock	Covenant Care Education Seminar	Home health workers	50	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/18/2016	Monterey	Elder Abuse	Attorneys	350	20
11/19/2016	Monterey	Elder Abuse	Attorneys	350	20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: **Linda Lowe**

AAA Contact Phone: **209-525-4612**

AAA Contact Email: **lowel@stancounty.com**

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: **Joyce Gandelman**

Provider Contact Phone: **209-577-3814**

Provider Contact Email: **seniorsgmail.com**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Nghi Huynh

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

Total Unduplicated Client Count for Quarter: 56

Total Cases Closed in Quarter: 60

Total Units of Service for Quarter (Unit=1 Hour): 551

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 12

65-74: 24

75-84: 15

85+: 5

Client Declined to Provide Information: 0

Total: 56

CLIENT GENDER

Male: 25

Female: 31

Client Declined to Provide Information: 0

Total: 56

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 29

Homebound: 0

Lives Alone: 13

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 8

Rural: 0

Greatest Economic Need (Minority): 15

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 22

CLIENT RACE

Two or More Races: 0

Caucasian: 37

African American: 4

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 1

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 14

Client Declined to Provide Information: 0

Total: 56

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Nghi Huynh

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	6	2	4	2
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	3	2	1	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	9	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 ext 5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Nghi Huynh

Provider Contact Phone: 209 386-1684 Merced 559 5 Provider Contact Email: nhuynh@centralcallegal.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	3	7	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	5	1	5	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 69

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
26	28	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 541

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/11/16	Gustine, CA	Information on Medicare, Elder Abuse and Estate/Advance Planning	Gustine Seniors	30	7.6
10/24/16	CCLS Merced	VLSP Estate Planning Clinic	Merced County Seniors	4	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 501

Total Cases Closed in Quarter: 587

Total Units of Service for Quarter (Unit=1 Hour): 0

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	120
65-74:	217
75-84:	119
85+:	45
Client Declined to Provide Information:	0
Total:	501

CLIENT GENDER

Male:	172
Female:	329
Client Declined to Provide Information:	0
Total:	501

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	22
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	86
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CLIENT RACE

Two or More Races:	2
Caucasian:	455
African American:	22
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	7
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	501

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	10	5	6
A2. Contracts/Warranties:	25	14	6	10
A3. Other Consumer/Finance:	94	15	35	34

EMPLOYMENT

B1. Discrimination:	2	1	0	1
B2. Other Employment:	4	3	0	1

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	7	2	4
C2. Conservatorship:	19	11	3	7
C3. Other Family:	4	2	1	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	1	1	1
D2. Medicare:	10	8	3	1
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	67	34	28	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	9	7	9
E3. Other Housing:	16	12	5	7

INCOME MAINTENANCE

F1. Social Security:	21	14	4	5
F2. Supplemental Security Income (SSI):	4	1	2	1
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	11	9	3	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	8	6	4
G3. Other Individual Rights:	17	8	17	9

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	94	30	48	15
H2. Advance Health Care Directives (AHCD):	29	7	21	5
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	20	19	17

TOTAL CASES OPENED IN QUARTER: 501

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
226	217	144

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1596

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/11/2017	Big Sur	Big Sur Health Fair	General public, health care professionals & seniors	200	9
10/12/2017	Salinas	Hartnell College 4th Annual Veterans Appreciation Job Fair & Student Volunteer Event	General public, students & veterans	240	6
10/14/2017	Carmel	Pacific Meadows Senior Health Fair	Seniors	10	6
11/15/2017	Southern California	Conference	General Public	30	17
11/16/2017	Salinas	LSS, Give & Get Lunch, Community Outreach and Fundraising Event	Business professionals, LSS supporters & seniors	100	30

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 32

AAA Name: *Monterey County Area Agency on Aging*

AAA Contact Name: *Kathleen Murray-Phillips*

AAA Contact Phone: *831 755-3425*

AAA Contact Email: *murrayphillipsk@co.montere*

Provider Name: *Legal Services for Seniors*

County(ies): *Monterey*

Provider Contact Name: *Kellie D. Morgantini*

Provider Contact Phone: *831 899-0492*

Provider Contact Email: *kellie@lssmc.net*

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/19/2017	Seaside	CDAC	Community	9	3
10/21/2017	Seaside	CSUMB	Legal Volunteers & Educators	7	5
11/18/2017	Monterey	CANHR	Professionals-Attorneys	35	12
12/2/2017	San Francisco	LAAC	Legal-Aid Professionals	12	4
12/9/2017	Monterey	Senior Co-op	County Senior Provider Executive Directors	5	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 113

Total Cases Closed in Quarter: 120

Total Units of Service for Quarter (Unit=1 Hour): 1031

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	43
75-84:	31
85+:	7
Client Declined to Provide Information:	0
Total:	113

CLIENT GENDER

Male:	48
Female:	65
Client Declined to Provide Information:	0
Total:	113

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	0
Lives Alone:	65
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	13
Rural:	29
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	20
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	43
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CLIENT RACE

Two or More Races:	0
Caucasian:	84
African American:	20
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	4
Total:	113

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	11	1	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	5	5	0	1
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	3	3	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	1	0
D3. Other Health/Community Based Care:	3	2	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	23	1	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	4	2	0
E3. Other Housing:	10	8	0	0
INCOME MAINTENANCE				
F1. Social Security:	5	6	0	1
F2. Supplemental Security Income (SSI):	8	8	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	3	1
G3. Other Individual Rights:	1	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	4	1	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	7	1	8	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 113

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	25	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1017

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/06/2016	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Arvin/Lamont/Weedpatch Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	3
11/15/2016	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	6	7.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2016-2017

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

11/16/2016	Taft, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	15	2
12/28/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Taft Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	75	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0